

# **Claims Form**

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**PetCare** 

Please complete all sections to facilitate the processing of your application. This form is issued without admission of liability and it must be completed and returned to us immediately, whether or not a claim is made. Any documentary proof or report required by liberty shall be furnished at the expense of Policyholder or Claimant.

Information of Policyholder				
Name of Policyholder:		Policy No.:		
Mailing Address:				
		Postal Code ( )		
Email:		NRIC/FIN No.:		
Contact No.:	Name of Insured Pet:	Microchip No.:		
Information of Claimant				
Name of Claimant:		NRIC/FIN No.:		
Mailing Address:				
		Postal Code ( )		
Contact No.:	Occupation:			
Email:				
Details of Claims		<del></del>		
Date of Incident:	Time of Incident:	Location of Incident:		
Nature of Claim:				
☐ Section I: Third Party Liability☐ Section II: Accidental Death	<ul><li>Section III: Accidental Injury</li><li>Section IV: Theft</li></ul>	<ul><li>Section V: Illness (Non-Surgical Treatment)</li><li>Section V: Illness (Surgical)</li></ul>		
Circumstance of the Incident:				

Details of Claims						
Describe the nature of injury sustaine	ed (where applicable):					
Bank Account Information for Ele	Bank Account Information for Electronic Processing					
Name of Bank:	Bank Code:	Branch Code:				
Bank Account No.:	Name of Bank Account Holder:					
PAYMENT BEFORE COVER WARRAI Please note that the total premium must whom this Policy was effected) on or be be automatically canceled and no benef  PERSONAL DATA PROTECTION I give consent to Liberty Insurance Pte I contractors & service-providers (collecti or other individuals that I have furnished Liberty's Data Protection Policy, includir diligence, pricing, administering and ser claims, accounting, audit, legal, complia have read and agreed to the full Policy a data relating not to myself but to other in have obtained prior consent from these representatives, guardians or parents as and disclose their personal data for the	-	e Company (or the intermediary through illing which the Policy shall be deemed to impany.  ies, employees, agents, other insurers, close all personal data relating to myself the or more of the purposes described in provide insurance, carrying out due to provide insurance, collections, ng, surveys, data storage & backups. I there is any personal, present & in the future, I warrant that I al capacity, from their legal to the terms herewith. I warrant that all				
caused the said loss or damage or e misrepresentation and that the infor- relating to this claim. I understand Li intentionally omitted by me.	ne conditions and warranties (if any) of the exaggerated the claim or sought unjustly to mation shown on this Form is true and that iberty Insurance reserves the right to reputal information necessary to process this cl	b benefit by any fraud or willful t I have not concealed any information diate the claim if it is later proven false o				
Date		Signature of Claimant				

Date

Signature of Policyholder &

Company Stamp

### **Documents Checklist**

#### **Section I: Third Party Liability** Section II: Accidental Death 1. Injury to a Third Party Documentary proof of ownership of the Insured Pet Documentary proof of ownership of the Insured Pet Vet report stating the cause and time of death Original medical bills and/or medical reports Memo from the attending doctor stating the nature and suspected cause of injury 2. Damage to Third Party Property Documentary proof of ownership of the Insured Pet Photos of damaged property (if available) Estimate of repairs/replacement Section III: Accidental Injury **Section IV: Theft** Documentary proof of ownership of the Insured Pet Documentary proof of ownership of the Insured Pet Original Vet bills and/or Vet reports AVA/SPCA Lost & Stolen reference number Memo from the attending Vet stating the nature and Copy of the Police Report lodged in Singapore suspected cause of injury

#### Section V: Illness

· Documentary proof of ownership of the Insured Pet

Photos of the injury sustained (if available)

- Original Vet bills and/or Vet reports
- · Memo from the attending Vet stating the nature of Illness, treatment & prognosis

## Medical Information (to be completed by the attending Vet at the expenses of the Policyholder)

Name of Pet:	<u> </u>	·	<u> </u>	
Microchip No.:	Date when the Pet first consulted you:	Is condition due to:		
Was the Pet referred by another Vet? If Yes, please state:		□ Yes	□ No	
Name of Vet:		Contact No.:		
Address:				
Presenting complaints:		_ Postal Code	( )	
How long had the Pet been experience Investigations done? If Yes, please state the results from investigations.		Yes	□ No	
Special diagnostic procedures? If Yes, please state the procedures.		□ Yes	□ No	
Surgical? If Yes, please state.		□ Yes	□ No	
Did injury require hospitalization? If Yes, please state. Date of admission:		□ Yes	□ No	

## Medical Information (to be completed by the attending Vet at the expenses of the Policyholder)

Is the Pet still under your care for this condition?		☐ Yes	□ No			
Would you describe the condition as:		Pre-existing / Herec Skin	litary / Congenital /			
Give details of any circumstances, such as physical defects or medical history which may have contributed to the condition/symptom and/or lengthen the period of disability.						
Any other comments:						
Any other comments.						
I hereby certify that I have personally examined and treated the patient for the above illness/injuries and that the facts as						
given above present my opinion of the patient's condition.						
Date		Signature of Vet				