

Liberty Insurance Pte Ltd 51 Club Street #03-00 Liberty House Singapore 069428 Tel: 1800-LIBERTY (542 3789)

Fax: (65) 6223 6434

Reg. No. 199002791D | GST Reg. No. M2-

0093571-3

www.libertyinsurance.com.sg

## **Claims Form: PetCare**

Please complete all sections to facilitate the processing of your application. This form is issued without admission of liability and it must be completed and returned to us immediately, whether or not a claim is made. Any documentary proof or report required by liberty shall be furnished at the expense of Policyholder or Claimant.

Information of Policyholder							
Name of Policyholder:		Policy No.:					
Mailing Address:							
		Postal Code ( )					
Email:		NRIC/FIN No.:					
Contact No.:	Name of Insured Pet:	Microchip No.:					
Information of Claimant							
Name of Claimant:		NRIC/FIN No.:					
Mailing Address:							
		Postal Code ( )					
Occupation:	Contact No.:						
Email:		<u>.                                    </u>					
Details of Claims		-					
Date of Incident:	Time of Incident:	Location of Incident:					
Nature of Claim:							
☐ Section I: Third Party Liability	☐ Section III: Accidental Injury	☐ Section V: Illness (Non-Surgical Treatment)					

■ Section IV: Theft



☐ Section V: Illness (Surgical)

☐ Section II: Accidental Death

#### **Details of Claims**

Circumstance of the Incident:		
Describe the nature of injury su	ıstained (where applicable):	
Bank Account Information	for Electronic Processing	
Name of Bank:	Bank Code:	Branch Code:
Bank Account No.:	Name of Bank Account Hol	der:

I agree to hold Liberty Insurance Pte Ltd harmless and that it is fully and finally discharged of its obligations once it has made payment to the bank and bank account number given above.

#### PAYMENT BEFORE COVER WARRANTY (INDIVIDUAL)

Please note that the total premium must be paid and actually received in full by the Company (or the intermediary through whom this Policy was effected) on or before the inception date of the coverage, failing which the Policy shall be deemed to be automatically canceled and no benefits whatsoever shall be payable by the Company.

## PERSONAL DATA PROTECTION

I give consent to Liberty Insurance Pte Ltd and third-parties including related entities, employees, agents, other insurers, contractors & service-providers (collectively, "Appointees") to collect, use and disclose all personal data relating to myself or other individuals that I have furnished in the past, present & in the future, for one or more of the purposes described in Liberty's Data Protection Policy, including but not limited to considering whether to provide insurance, carrying out due diligence, pricing, administering and servicing my policies, communicating with me, renewals, reinsurance, collections, claims, accounting, audit, legal, compliance, research, analysis, information-sharing, surveys, data storage & backups. I have read and agreed to the full Policy at <a href="https://www.libertyinsurance.com.sg/data-protection-policy/">www.libertyinsurance.com.sg/data-protection-policy/</a>. If there is any personal data relating not to myself but to other individuals that I have furnished in the past, present & in the future, I warrant that I have obtained prior consent from these data subjects (or if they are lacking in legal capacity, from their legal representatives, guardians or parents as the case may be) for Liberty Insurance Pte Ltd and its Appointees to collect, use and disclose their



personal data for the abovementioned purposes and on the same terms herewith. I warrant that all personal data I have provided are accurate and complete, and I shall inform Liberty of any changes to the personal data to my knowledge as soon as practicable.

#### **DECLARATION**

Date

I declare that I have complied with the conditions and warranties (if any) of the Policy and in no manner deliberately caused the said loss or damage or exaggerated the claim or sought unjustly to benefit by any fraud or willful misrepresentation and that the information shown on this Form is true and that I have not concealed any information relating to this claim. I understand Liberty Insurance reserves the right to repudiate the claim if it is later proven false or intentionally omitted by me.

I authorize the release of any medical information necessary to process this claim.

Signature of Claimant

Signature of Policyholder & Company

Stamp

#### **Documents Checklist**

#### **Section I: Third Party Liability** Section II: Accidental Death 1. Injury to a Third Party Documentary proof of ownership of the Insured Pet • Documentary proof of ownership of the Insured Pet Vet report stating the cause and time of death • Original medical bills and/or medical reports Memo from the attending doctor stating the nature and suspected cause of injury 2. Damage to Third Party Property Documentary proof of ownership of the Insured Pet Photos of damaged property (if available) Estimate of repairs/replacement **Section IV: Theft** Section III: Accidental Injury · Documentary proof of ownership of the Insured Pet Documentary proof of ownership of the Insured Pet Original Vet bills and/or Vet reports AVA/SPCA Lost & Stolen reference number · Memo from the attending Vet stating the nature and · Copy of the Police Report lodged in Singapore suspected cause of injury · Photos of the injury sustained (if available)

#### Section V: Illness

- · Documentary proof of ownership of the Insured Pet
- Original Vet bills and/or Vet reports
- Memo from the attending Vet stating the nature of Illness, treatment & prognosis

# Medical Information (to be completed by the attending Vet at the expenses of the Policyholder)

Name of Pet:					
Microchip No.:	Date when the Pet first consulted you:	Is condition due to:			
Was the Pet referred by another Vet? If Yes, please state:		□ Yes		No	
Name of Vet:		Contact No.:			
Address:		Postal Code	(	)	
Presenting Complaints:				,	
How long had the Pet been experiencing	these symptoms?				
Investigations done? If Yes, please state the results from inves	tigation.	□ Yes		No	
Special diagnostic procedures?  If Yes, please state the procedures		☐ Yes		No	
Surgical? If Yes, please state		☐ Yes		No	
<b>Did injury require hospitalization?</b> If Yes, please state.		☐ Yes		No	
Date of Admission:					

# Medical Information (to be completed by the attending Vet at the expenses of the Policyholder)

Is the Pet still under your care for this condition?		Yes			N	lo
Would you describe the condition as:	Pre Ski		ting / Heredi	tary	/ (	Congenital /
Give details of any circumstances, such as physical defects or medical history which condition/symptom and/or lengthen the period of disability.	ch m	ay ha	ave contribut	ted to	o t	he
Any other comments:						
I hereby certify that I have personally examined and treated the patient for the above given above present my opinion of the patient's condition	ve illı	ness/	injuries and	that	th	e facts as
Date	Sig	gnatu	re of Vet			